

Marquette University
School of Dentistry
Community Dental
Clinic South
Child and Teen Dental
Health Initiative
Grades 6-12

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2906 S. 20th Street (Lower Level)
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Background

The growing dental need amongst children and teens in the immediate vicinity (City of Milwaukee and suburbs) is reaching a crisis level. Marquette University Community Dental Clinic South is committed to extending its' outreach mission and positively impacting this dental crisis. As a result Community Dental Clinic South is targeting underserved, Medicaid, and BadgerCare children and teens, grades 6-12, as its' priority patients.

Mission

Provide community outreach dental care to underserved, Medicaid, and BadgerCare children and teens, grades 6-12, in addition to providing Marquette University student dentists a nurturing environment in which to learn and practice dentistry.

Location

- The clinic's address is 2906 S. 20th St., Milwaukee, WI, 53215
- The clinic is conveniently located two blocks north of Oklahoma Avenue on 20th Street in the lower level of the Sixteenth Street Clinic (on 20th Street).
- Free parking is available at the clinic.

Clinic Hours

- The clinic is generally open Monday through Friday from 8:00 AM to 4:00 PM.
- The clinic closes periodically throughout the year for student breaks and activities and major holidays.

Important Phone Numbers

- For appointments call 414-288-8960.
- For after hours emergencies patients of record should call 414-985-2200.

Becoming a Patient

- Please call 414-288-8960 during clinic hours to set up the first appointment.
- Please leave a message if the receptionist does not answer your call (the receptionist can be very busy at times and will call back).

Parents and Legal Guardians

- All minor patients (patients under 18 years old) must be accompanied to their first appointment by a parent or legal guardian.
- Minor patients that arrive at their first appointment without a parent or legal guardian will not be seen and will have to reschedule their appointment.
- Parents or legal guardians that cannot attend subsequent appointments must designate (in writing) a responsible adult to accompany the patient. The responsible adult must be given written permission to provide informed consent.

Appointments

- Appointments are long compared to private practice and can be three to four hours in length.
- Patients must plan on being available for the entire length of the appointment (no shortened appointments).

- Patients are scheduled from 9:00 AM until 12:00 PM and 1:00 PM until 4:00 PM.
- Under special circumstances determined by the clinic some appointments may be short and will be scheduled from 9:00 AM until 10:30 AM, 10:30 AM until 12:00 PM, 1:00 PM until 2:30 PM, and 2:30 PM until 4:00 PM.
- Patients must arrive at or before their scheduled appointment time. Late arriving patients may be sent home and will have to reschedule their appointment.
- If a patient cannot keep their appointment then the appointment must be cancelled with more than 24 hours notice.
- Treatment is provided by students under the supervision of faculty dentists.

Missed Appointments

- If a patient misses two appointments (failed appointments) or cancels two appointments with less than 24 hours notice then the patient will not be eligible to continue as a patient at the dental clinic (patient will be dismissed and will need to seek dental care at another dentist).

Waiting List

- The clinic is very busy and during certain times of the year the clinic may not be able to accommodate new patients. In such a case the patient's name will be placed on a waiting list and the clinic will call when an appointment time becomes available.

Fees

- Community Dental Clinic South is not a free clinic and does not use a sliding fee scale.
- Fees are approximately one-third to one-half less than private practice fees.
- All fees must be paid in full when each stage of treatment is completed.

Insurance

- Private dental insurance patients must submit claims to their insurance company requesting reimbursement.
- The clinic accepts patients enrolled in Medicaid and BadgerCare.
- The clinic is a provider for all HMOs within Medicaid and BadgerCare.

North Side Patients

- Patients living on the north side of Milwaukee may find the Marquette University Community Dental Clinic North to be more convenient.
- The Community Dental Clinic North's address is 210 W. Capitol Drive, Lower Level, Milwaukee, WI 53212.
- The clinic is conveniently located several blocks east of I-43 on Capitol Drive in the lower level of the Chase Bank building.
- The phone number is 414-288-2930.